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# Multi-Utility Solutions



**bethell**

Civils • Utilities





**Bethell is a leading privately-owned UK group operating in the construction and utility sectors.**

**Our Head Office is in Manchester but we operate nationwide through regional offices in the North West, North East, Yorkshire and the Midlands.**

Established in 1865 we combine experience with latest innovation and technology to provide our clients with economic solutions in an integrated way covering the civil engineering and multi-utility sectors.

We are proud to offer a wide range of in-house core skills and one strength is the diversity and expertise offered by our directly employed skilled workforce.

We take great pride in providing outstanding quality to all our clients, operating in an open and honest way. We know our clients appreciate this as we enjoy many long-term client relationships and a long-serving staff team. We invite you to explore our website where we include latest staff vacancies, more about our operations and detailed case studies of recent projects.

**Established  
1865**



# Cost effective multi-utility solutions



**No matter how big or small, Bethell's industry knowledge and service ethos will enable us to design and build the most efficient and cost-effective multi-utility solution for any project.**

At Bethell we understand the complexities, frustrations and delays that can occur when organising a new utility connection. We have been there, and we have solved it. Using years of experience, we can ensure our developer clients receive a superior service that is hassle free. We strive always to ensure our clients' expectations are exceeded.



Over  
**150km**  
laid in the  
highway

## Accredited under the Lloyds Register Scheme

- 🔥 Accreditations for **Gas (GIRS)**
- 💧 Accreditations for **Water (WIRS)**
- ⚡ Accreditations for **Electricity (NERS)**
- 🚰 Accreditations for **Multi Utility Recognition Status (MURS)**



**95**  
sub-stations  
commissioned  
to date



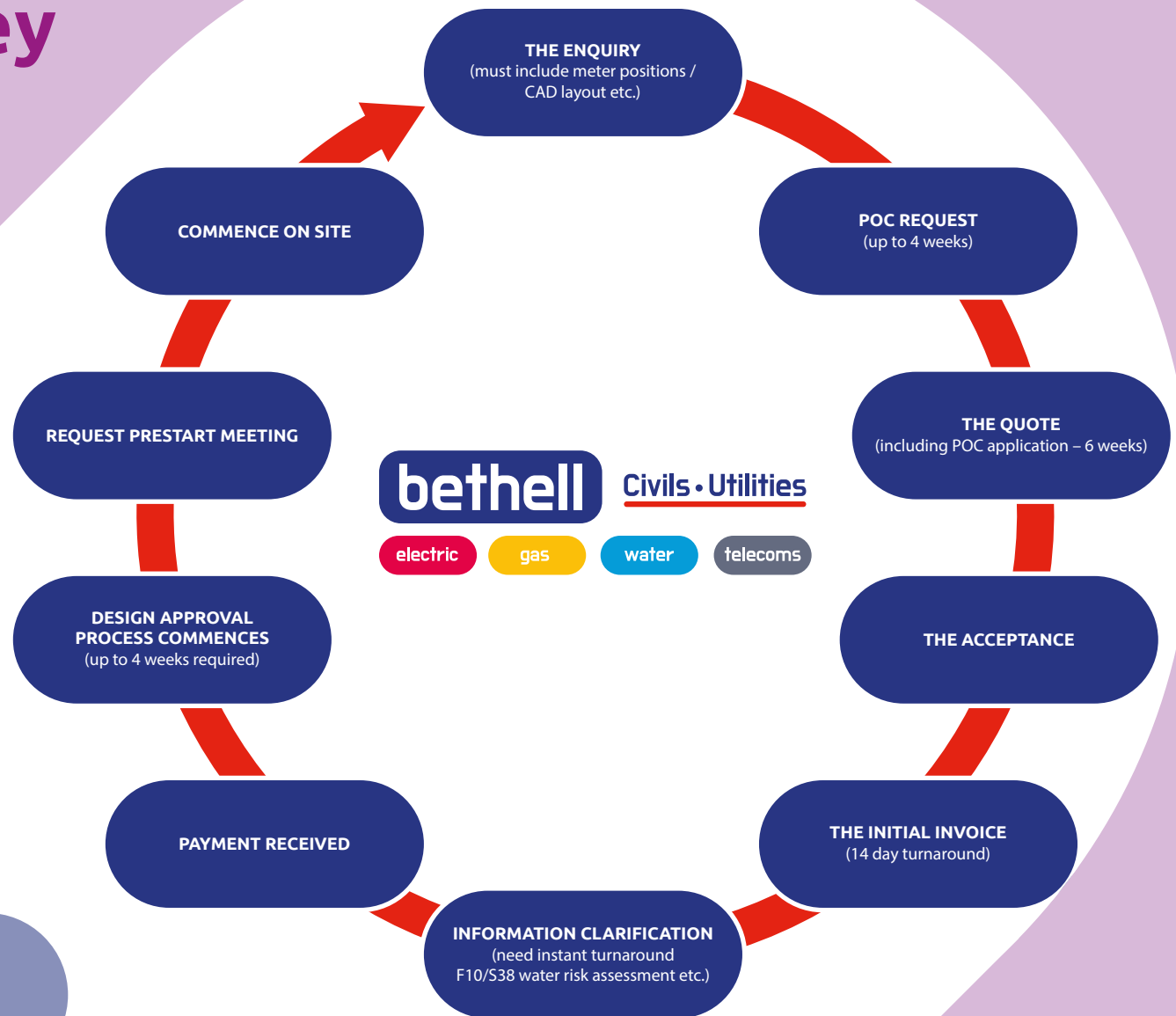
Rest assured, we continuously use our MU capabilities to plan, design, project manage and connect the most cost-effective solution within our clients' budget allocations.

To find out more...

Call: 0330 912 2500  
Email: [wecanhelp@bethell.co.uk](mailto:wecanhelp@bethell.co.uk)

# Our Multi-Utility customer journey

We understand the complexities surrounding getting our customers connected quickly and it is our mission to make it as effortless as possible for you. This diagram highlights the key milestones in the process along with approximate timelines.



# NAV. Water and Waste Water Adoption

## What is a NAV?

**New Appointments And Variations (NAV) are independent water companies who provide a “clean” water and/ or “wastewater” service to customers in a sector which was previously managed by the incumbent monopoly provider.**

The NAV is the local independent water company for a development. It will own the water network and will be responsible for the supply of potable water and the removal of wastewater of the residents on the site.

## The Background

- Competition has been established for many years, similar to the model of Electricity and Gas.
- NAVs have been in existence since 2007 and started in the Anglian water area.
- The implementation of a competitive framework by OFWAT in 2018 started to address issues with the process.
- Housebuilders now have the “choice” for asset ownership and network installation.
- To-date 100’s of NAVs granted and the NAVs are operating in most areas of the UK.



**19,876**  
connections  
to date

## The Role of NAV

**A NAV has the same duties and responsibilities as the incumbent water company and are also regulated.**

- The NAV will “own” the water network and will be responsible for the supply of potable water & the removal of wastewater for the residents on your site.
- Adoption of the potable water networks.
- Adoption of foul and surface water infrastructure (constructed by the housebuilder) to agreed standards.
- Long-term ownership and operation of the water and wastewater network.
- “All” customer supply services (including metering and billing) through the independent water company. residents on your site.

## Benefits of working with a NAV

- ✓ **Substantial Commercial benefits** over and above that of the incumbent water company
- ✓ **More flexible approach** ( possible use of plastic pipes and other modern solutions)
- ✓ **No Bonds required**
- ✓ **No inspections fees**
- ✓ **No fees for the adoption process**
- ✓ **No fees for Pump station approval**
- ✓ **Will adopt “SuDS”** (including head walls/ fences and surrounding landscape)
- ✓ **Technical approval in 15 days**
- ✓ **Phased adoptions**
- ✓ **Will assess a development** from 40 plots upwards (charges “may” apply with some NAV’s)
- ✓ **Reduced maintenance periods** on larger sites (phased vesting subject to meeting standards)

## BETHELL MAKES IT EASY...

**We will assist with adoption of the clean & wastewater networks on new housing developments & apartments, offering a flexible, phased approach to adoption as well as managing the entire process.**



**Click [here](#) to download our NAV brochure**



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